




ELLA BERREND

STUDENT

CONTACT

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 University of Colorado, Boulder

EDUCATION

HIGH SCHOOL GRADUATE

Frederick High School
AUG 2016 - MAY 2020

BACHELOR OF STRATEGIC COMMUNICATION

University of Colorado, Boulder
2014 - 2016

SKILLS

Conversationalist
Hard-Working
Creative Thinking
Graphic Design
Event Planning & Programming
Organization

SUMMARY

I am currently studying Strategic Communications at the University of Colorado, Boulder with a pathway in Media Design as well as a Minor in Creative Technology & Design.

EXPERIENCE

RESIDENT ADVISOR

University of Colorado, Boulder
AUG 2021 - PRESENT

This live-in position consisted of cultivating community environments through programs and relationships with 30+ residents throughout the year. Includes desk work throughout the week, on-call shifts, and weekly conversation time. I have since secured the SRA position for Fall of 2023.

RESIDENTIAL SERVICES ASSISTANT

University of Colorado, Boulder
MAY 2022 - AUG 2022

Was responsible for the day-to-day support of the summer conference operations in the residence halls. While ensuring a smooth and effective service desk for conference clients. This job focused heavily on excellent customer service skills.

GUEST SERVICES ADVOCATE

Target
DEC 2020 - AUG 2022

Working one-on-one with guests to reach benefits for the guest with returning items and product issues. I worked efficiently to minimize guest wait time while maintaining guest service and accuracy and maintaining a friendly and helpful demeanor at the front of the store to make people feel most welcome.